

FAMCARE Scale

Instructions

Think about the care that your family member has received. Please answer the questions below indicating how satisfied you are with the care received: very satisfied (VS), satisfied (S), undecided (U), dissatisfied (D), or very dissatisfied (VD). Please circle the letters below that best match your experience.

How satisfied are you with:

1	The patient's pain relief	VS	S	U	D	VD
2	Information provided about the patient's prognosis	VS	S	U	D	VD
3	Answers from health professionals	VS	S	U	D	VD
4	Information given about side effects	VS	S	U	D	VD
5	Referrals to specialists	VS	S	U	D	VD
6	Availability of a hospital bed	VS	S	U	D	VD
7	Family conferences held to discuss the patient's illness	VS	S	U	D	VD
8	Speed with which symptoms are treated	VS	S	U	D	VD
9	Doctor's attention to patient's description of symptoms	VS	S	U	D	VD
10	The way tests and treatments are performed	VS	S	U	D	VD
11	Availability of doctors to the family	VS	S	U	D	VD
12	Availability of nurses to the family	VS	S	U	D	VD
13	Coordination of care	VS	S	U	D	VD
14	Time required to make a diagnosis	VS	S	U	D	VD
15	The way the family is included in treatment and care decisions	VS	S	U	D	VD
16	Information given about how to manage the patient's pain	VS	S	U	D	VD
17	Information given about the patient's tests	VS	S	U	D	VD
18	How thoroughly the doctor assesses the patient's symptoms	VS	S	U	D	VD
19	The way tests and treatments are followed up by the doctor	VS	S	U	D	VD
20	Availability of the doctor to the patient	VS	S	U	D	VD